

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ROCHELLE RILEY

COMPLAINANT

v.

LOUISVILLE GAS AND ELECTRIC
COMPANY

DEFENDANT

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) CASE NO. 92-483
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O R D E R

This matter arises out of a complaint filed with the Commission by Rochelle Riley against the Louisville Gas and Electric Company ("LG&E").

The subject matter of this complaint concerns LG&E's practice of requiring applicants for residential service to reveal their marital status. Ms. Riley avers that this is dangerous since, as a result of this practice, the utility has the marital status of female customers on file. She requests as her relief in the complaint that the Commission require LG&E to discontinue this practice.

LG&E in its answer states that the purposes of the information are: (1) to determine whether married couples who have past due bills for residential service under one spouse's name are attempting to re-establish service under the other spouse's name; and (2) to identify more precisely individual customers who may have the same name as another customer. LG&E further states that

subsequent to a review of the policy complained of, it has changed its application procedures so that applicants for residential service are asked if a spouse, former spouse, or any responsible member of their former household had ever applied for or received service from LG&E instead of being questioned about marital status.

In its answer, LG&E further represents that LG&E personnel discussed its change in application procedures with Ms. Riley and that she indicated her agreement with the change.

Based upon the foregoing, the Commission finds that LG&E has satisfied the subject matter of the complaint.


IT IS THEREFORE ORDERED that the complaint is dismissed with prejudice.

Done at Frankfort, Kentucky, this 19th day of January, 1993.

PUBLIC SERVICE COMMISSION


Chairman


Vice Chairman


Commissioner

ATTEST:


Executive Director